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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Flanagan et al.
Serial No.: 09/779,012
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For: Quality-Of-Service Monitor

Examiner: Moore, I.
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Francis G. Montgomery
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AMENDMENT IN RESPONSE TO THE FIRST OFFICE ACTION

Dear Sir:

In response to the First Office Action mailed from the Patent Office on July 13, 2004, please amend the above-identified application as follows:

Amendments to the Specification begin on page 3 of this paper.

Amendments to the Claims are reflected in the listing of claims that begins on page 4 of this paper.

Appl. No. 09/779,012
Amdt. Dated October 13, 2004
Reply to Office Action dated July 13, 2004

Amendments to the Drawings begin on page 8 of this paper and include both an attached replacement sheet and an annotated sheet showing changes.

Remarks/Arguments begin on page 9 of this paper.

An **Appendix** including amended drawing figures is attached following page 16 of this paper.